

## NATIONAL EDUCATION POLICY- 2020 SYLLABUS M.A. (PUBLIC ADMINISTRATION)

### SIDDHARTH UNIVERSITY, KAPILVASTU SIDDHARTHNAGAR

### M.A. Public Administration

Course Code : MPA Total Credits : 100

### **Semester Ist**

Course	Title of Paper	Credits	Type of	Ma	rks	Total
Code			Course	Written	Internal	Marks
MPAC-401	Political Theory and Concept	5	Core Paper	75	25	100
MPAC-402	Public Administration and					
	Approaches	5	Core Paper	75	25	100
MPAC-403	Indian Constitution and					
	Government	5	Core Paper	75	25	100
MPAC-404	Indian Administration	5	Core Paper	75	25	100
MPAM-405	Indian Constitution and					
	Administration	4	Minor	75	25	100
MPAP-406	Research Project	4	Project	-	-	-
Total		28				500

### **Semester IInd**

Course	Title of Paper	Credits	Type of	Ma	rks	Total
Code			Course	Written	Internal	Marks
MPAC-411	Administrative Thought	5	Core Paper	75	25	100
MPAC-412	Comparative and Development					
	Administration	5	Core Paper	75	25	100
MPAC-413	Financial Administration	5	Core Paper	75	25	100
MPAC-414	Local Governance in India	5	Core Paper	75	25	100
MPAP-415	Research Project	4	Project	-	-	100
Total		24				500

### Semester IIIrd

Course Code	Title of Paper	Credits	Type of	Ma	rks	Total
			Course	Written	Internal	Marks
MPAC-501	Public Policy and Analysis	5	Core Paper	75	25	100
MPAC-502	Research Methodology	5	Core Paper	75	25	100
MPAE-503 A	Ethics in Governance	5	Elective	75	25	100
В	Consumer Protection	_	El. al	75	25	400
С	Administration Disaster Management and	5	Elective	75	25	100
	Sustainable Development	5	Elective	75	25	100
MPAE-504 A	Social Welfare Administration	5	Elective	75	25	100
В	Administrative Law	5	Elective	75	25	100
С	Public Enterprises and					
	Corporate Governance	5	Elective	75	25	100
MPAP-505	Research Project	4	Project	-	-	-
Total		24		-	-	400

### **Semester IVth**

Course Code	Title of Paper	Credits	Type of	Ma	rks	Total
			Course	Written	Internal	Marks
MPAC-511	Public Personnel	5	Core Paper	75	25	100
	Administration	5	Core Paper	75	25	100
MPAC-512	Police Administration					
<b>MPAE-513 A</b>	E-Governance	5	Elective	75	25	100
В	Environmental Administration	5	Elective	75	25	100
С	Public Health Administration	5	Elective	75	25	100
<b>MPAE-514 A</b>	International Administration	5	Elective	75	25	100
В	Citizen-Centric Administration	5	Elective	75	25	100
С	Office Management and					
	Administrative Improvement	5	Elective	75	25	100
MPAC-515	Research Project	4	Project	-	-	100
Total		24		-	-	500

### M.A. PUBLIC ADMINISTRATION

### **First Semester**

Course Code: MPAC401 Course Title: Political Theory & Concept

**Course Objective:** This course intends to acquaint the student with political ideas and values that we use to describe, understand and assess political practices and institutions.

Cred	it: 5 Maximum Marks 100 (75+25)	Minimum Pass Marks:3		
Total Number of Lectures :75				
Unit	Topics	No. of Lectures	No. of Credit	
I	<ul> <li>State: Meaning Definition and Elements</li> <li>Origin of State: Divine Theory, Social Coand Historical Evolutionary Theory</li> <li>Functions of State</li> </ul>		01	
II	<ul> <li>Concept and Forms: Liberty, Equality, Ju Sovereignty, Power and Authority</li> </ul>	stice, Rights,	01	
Ш	<ul> <li>Forms of Government:</li> <li>Democratic and Non- Democratic</li> <li>Parliamentary and Presidential</li> <li>Unitary and Federal</li> </ul>	15	01	
IV	<ul> <li>Political Parties, Pressure Groups, Electo Public Opinion</li> </ul>	oral Reform,	01	
V	Contemporary Issues:	ent 15	01	

**Course Outcomes:** Political Theory and Concept will enable the students to have an understanding about the political aspects of the public governance systems.

- 1. Gauba, O.P., An Introduction to Political Theory, Macmillan, New Delhi, 2003.
- 2. Easton, David, The Political System: AN Inquiry into the state of Political Science, Wiley, New York, 1953.
- 3. Barry, B., Democracy, Power and Justice: Essay in Political Theory, Clarendon Press, Oxford.
- 4. Jain, M.P, Political Theory, Authors Guild, Delhi,1989.
- 5. Bhargava, Rajeev, And Acharya, Ashok : Political Theory-An Introduction, Pearson Longman, New Delhi.
- 6. Ray, Amal and Bhattacharya, Mohit, Political Theory, World Press, Culcutta, 1994.
- 7. Johari, J.C., Contemporary Political Theory, Sterling Publishers, New Delhi, 1987.
- 8. Asirvatham, Eddy & Mishra, K.K, Political Theory, Schand Publishers, New Delhi, 2010.
- 9. जौहरी, जे0 सी0, समकालीन राजनीतिक सिद्धान्त, स्टर्लिंग पब्लि ार्स, नई दिल्ली
- 10. गाबा, ओ० पी०, राजनीतिक सिद्धान्त की रूपरेखा, मयूर पेपर वैक्स, नई दिल्ली 2000
- 11. फाड़िया बी० एल०, फाड़िया कुलदीप, समकालीन राजनीतिक सिद्धान्त, साहित्य भवन पब्लिके ान, आगरा, 2017
- 12. पंत, गुप्ता एवं जैन, राजनीति ास्त्र के आधार, सेन्ट्रल पब्लि ांग हाउस, प्रयागराज

M.A. PUBLIC ADMINISTRATION			
First Semester			
Course Code: MPAC402	Course Title: Public Administration Principles and		
	Approaches		

**Course Objective:** This course intends to familiarize students with the basic concepts of Public Administration and governance. It also aims to acquaint students with the contemporary discourse, approaches, issues and concerns along with changing dynamics of Public Administration.

Cred	Credit: 5 Maximum Marks 100 (75+25) Minimui		s:33	
Total Number of Lectures :75				
Unit	Topics	No. of Lectures	No. of Credit	
I	Public Administration: Meaning, Concepts, Nature, Scope and Significance, Evolution of Public Administration.	15	01	
II	<ul> <li>New Public Administration, Public Choice Approach, Nev Public Management, State vs Market Debate, Recent Development in Public Administration.</li> </ul>	15	01	
III	<ul> <li>Scientific Management: F.W. Taylor</li> <li>Classical Approach: Henry Fayol, Luther Gullick and Urwick.</li> <li>Bureaucratic Approach: Max Weber and their Critiques.</li> <li>Human Relation Approach: M.P. Follet, Elton Mayo.</li> </ul>	15	01	
IV	<ul> <li>Principles of Organization: Hierarchy, Span of Control, Unity of Command, Authority and Responsibility, Delegation, Supervision, Control and Co-ordination, Centralization and De-centralization.</li> </ul>	15	01	
V	<ul> <li>Line, Staff and Auxiliary Agencies, Board and Commission.</li> <li>Communication, Motivation and Morale</li> </ul>	15	01	

**Course Outcomes:** Administrative theories will enable the students to have understanding basic concepts and recent issues of the discipline Public Administration along with main theories and Principal of Administrative system.

- 1. Nicholas, Henry, Public Administration and Public Affairs, Prentice Hall of India, New Delhi, 2006.
- 2. Maheshwari & Avasthi, Public Administration, Lakshminarayan Agrawal, Agra, 2012
- **3.** Ahmad, M.R., Public Administration in Era of Globlisation: From Government to Governnance, and From Managerialism to Public Service Management, POLITICS; A UPJP Journal of Social Sciences, Vol. VIII, No. 10 & 11, July-December 2015 and January-June 2016, Pp.1-16.
- **4.** Marini, frank, Towards a New Public Administration : The Minnowbrook Perspective, Chandler Publications, University of Columbia, 1971.
- **5.** Basu, Rumki, Public Administration in the 21<sup>st</sup> century: A Global South Perspective, New York and London:Routledge,2019.
- **6.** Bhattacharya, Mohit, New Horizons of Public Administration, New Delhi: Jawahar Publishers, 2012.
- **7.** Chakrvarty, Bidyut & Prakash Chand, Public Administration in a Globalizing World, new Delhi: Sage, 2018.
- **8.** Medury, Uma, Public Administration in the Globalization Era: The New Public Management Perspective. New Delhi: Orient Blackswan, 2010.
- 9. Peters, B. Guy, The Next Public Administration: Debats & Dilemmas. Sage, 2018.
- 10. Sahni, Pradeep & Etakula Vayunandan, Administrative Theory, New Delhi: PHI, 2010.
- **11.** Prasad Ravindra, Prasad, D., Prasad VS., Satayanarayan, P., & Parthsarthi, Y., Administrative Thinkers, Sterling Publication, New Delhi, 2013
- 12. फाड़िया, बी०, एल०, लोक प्र ाासन, साहित्य भवन पब्लिके ान, आगरा, 2010.
- **13.** भार्मा, एम० बी०, संडाना, बी० एल०, लोक प्र**ासन सिद्धान्त एवं व्यवहार, किताब महल, न**ई दिल्ली.
- 14. अवस्थी एवं माहे वरी, लोक प्र ाासन, लक्ष्मी नारायण अग्रवाल, आगरा, 2019.
- 15. भार्मा, प्रभूदत्त एवं भार्मा, हरि चन्द्र, लोक प्र ाासन सिद्धान्त एवं व्यवहार, कॉलेज बुक डिपो, जयपूर.

### M.A. PUBLIC ADMINISTRATION

### **First Semester**

Course Code: MPAC403 Course Title: Indian Constitution and Government

**Course Objective:** This course intends to acquaint the students with constitutional development, Constitutional framework, Central Government, State Government and Constitutional bodies and working of constitution. The Course Strives for a holistic comprehension of Indian Constitution and Government.

Cre	dit: 5	Maximum Marks 100 (75+25)	Minimum Pass Marks:33		s:33
		Total Number of Lectures :75			
Unit		Topics		No. of Lectures	No. of Credit
I	Evolut	tion of Indian Constitution:			
	•	Regulating Act 1733			
	•	Pits India Act 1784			
	•	Charter Act 1813, 1833, 1853		15	01
	•	Govt. of India Act 1858, 1909, 1919, 1935			
	•	India Independence Act 1947			
II	Const	itutional Philosophy:			
	•	Salient Features of Indian Constitution			
	•	The Preamble Nature of Indian Constitution		15	01
	•	Fundamental Rights			
	•	Directive Principle of State Policy			
III	Union	Government:			
	•	President			
	•	Prime Minister		15	01
	•	Council of Ministers			
IV	State	Government:			
	•	Governor			
	•	Chief Minister		15	01
	•	Council of Ministers			
	•	Governor-CM Relations			
V	•	Powers and functions of Union Legislature			
	•	Structure and Function of Judiciary		. –	
	•	Public Interest Litigation		15	01
	•	Judicial Activism			
				1	

**Course Outcomes:** Indian Constitution and Government will enable the students to have an understanding about the glimpse of the constitutional history. The Philosophy and main features of the constitution along with the machinery of Public Government as provided in the constitution.

- 1. Kashyap, C, Shubhash, Indian Constitution: Conflicts and Controversies, Vitasta, 2010.
- **2.** Kashyap, C, Shubhash, Indian Polity: Retrospect and Prospect, Allahabad University Alumni Association, National Public House 1989.
- 3. Austin, Granville, Indian Administration-Corner Stone of a Nation, OUP, New Delhi, 1999.
- 4. Basu, D.D., Introduction to the Constitution of India, Wadhwa and Company, New Delhi, 2000.
- 5. Fadia and Fadia Indian Administration, Sahitya Bhavan Publications, Agra, 2012.
- 6. Avasthi and Avasthi, Indian Administration, Laxmi Narain Aggarwal, Agra, 2002.
- 7. Maheswari, S.R., Indian Administration, Orient Blackswan, Hyderabad, 2001.
- **8.** Pylee, M.V., An Introduction to the Constitution of India, Vikas, New Delhi, 2009.
- **9.** Arora, K. Ramesh and Goel Rajni, Indian Public Administration, Vishwa Prakashan, New Delhi, 2002.
- 10. Sathe, S.P., Judicial Activism in India, New Delhi: Oxford University Press, 2002.
- 11. Tummala K. Krishna, Public Administration in India, Allied Publications, New Delhi, 1996.
- 12. पाण्डेय, जे० एन०, भारत का संविधान, सेन्ट्रल लॉ एजेन्सी, इलाहाबाद
- 13. बस्, डी० डी०, भारत का संविधान, बाधवा एण्ड कम्पनी, पब्लिके ान, 2000.

M.A. PUBLIC ADMINISTRATION			
First Semester			
Course Code: MPAC404 Course Title: Indian Administration			

**Course Objective:** This course intends to acquaint the students with the theory, structure, functioning, rules and process of Indian Administration the objective of the course is to discuss the scope and the challenge of Administration in today's India. The Course also focuses on different levels of Administration of the central, State and Local levels besides discussing rights and duties of Administration in a democratic context.

No. of	
No. of	
Lectures	No. of Credit
Mauryan, Mughal & British Period     15	
Cabinet Secretariat & Cabinet Secretary     15 01	
	15

III	State Administration:		
	Structure & Function of State Secretariat		
	Chief Secretary	15	01
	State Secretariat VS Directorate		01
	Divisional Administration & the Divisional Commissioner		
IV	District Administration:		
	Power, Function & Role of District Collector		
	<ul> <li>Law and order in DM-SSP &amp; Commissionery system</li> </ul>	15	01
	Relationship between Police and Public		
V	Control over Administration:		
	Legislative		
	Executive	15	01
	Judiciary & Citizen		

**Course Outcomes:** Indian Administration will enable the students to have an understanding about the evolution of Administrative system of the country and the Present Administrative system.

- 1. Avasthi and Avasthi, "Indian Administration" Laxmi Narain Aggarwal, Agra, 2019.
- 2. Arora, K. Ramesh and Goyal, Rajni, Indian Public Administration", Vishwa Prakashan, New Delhi.
- **3.** Arora, Ramesh K., Public Administration in India: tradition, Trends and transformation, New Delhi: Paragon, 2006.
- **4.** Arora, Ramesh K. and R. Goyal, Indian Administration: Institutions and Issues. New Delhi: New Age, 2016.
- **5.** Barthwal, C.P. Indian Administration: Structure, Performance and Reform, New Delhi: Adroit Publishers, 2019.
- 6. Maheswari, S.R. Indian Administration, Orient Black Swan, New Delhi, 2001.
- 7. Sapru, radhakrishnan, Indian Administration: A foundation of Governance, New Delhi: Sage: 2018
- **8.** Jain, R.B., Public Administration in India: 21 Century Challenges for Good Governance, New Delhi, Deep & Deep, 2002.
- **9.** Prasad, Kamala, Indian Administration, Politics, Policies and prospects, New Delhi, Pearson Longman, 2006.
- 10. अवस्थी एवं अवस्थी, भारतीय प्र ाासन, लक्ष्मी नारायण अग्रवाल, आगरा, 2020.
- 11. फाडिया, बी० एल०, भारत में लोक प्र ाासन, साहित्य भवन पब्लिके ान, आगरा, 2010.
- 12. नरूला, बी० सी०, भारतीय प्र ाासन, अर्जुन पब्लि ांग हाऊस, नई दिल्ली, 2019.

M.A. PUBLIC ADMINISTRATION			
First Semester (Minor)			
Course Code: MPAM405 Course Title: Indian Constitution and			
	Administration		

**Course Objective:** The course intends to acquaint the students with the constitution of Indian define the basic objectives and functioning of the government. This help the students to strengthen their understanding of Indian Constitution and functioning of government.

Cre	dit: 4	Maximum Marks 100 (75+25)	Minimum Pass Marks:33		s:33
	Total Number of Lectures :75				
Unit		Topics		No. of	No. of
				Lectures	Credit
I	• N F	Constitution: Nature of the constitution and its Salient for Preamble. Fundamental Rights, Directive Principles, Industries. Amendments of the constitution: Proceduration of the Constitution.	Fundamental	15	01
II		itional Framework of Government: Constitutional Context of Indian Administr	ration:	15	01

	<ul> <li>Parliament, Executive, Judiciary-structures, Functions and Work Processes.</li> <li>President, Prime Minister and Council of Ministers; Cabinet and Cabinet Committees.</li> <li>Constitutional and Other Agencies.</li> </ul>		
III	<ul> <li>Centre-State Relations and Local Self Government:         <ul> <li>Distinctive features of Indian Federation</li> <li>Legislative, Administrative and Financial relations between the Union and the States.</li> <li>Decentralization Experiments in India-73<sup>rd</sup> and 74<sup>th</sup> Amendments and their Implementation.</li> </ul> </li> </ul>	15	01
IV	<ul> <li>State Government:</li> <li>Governor, Chief Ministers and Council of Ministers</li> <li>Secretariat and Directorates</li> <li>Changing Nature of District Administration and the Role of District Collector.</li> </ul>	15	01

**Course Outcomes:** Indian constitution and Administration will enable the students to have an understanding about the holistic comprehension of Indian constitution and Administration.

- **1.** Kashyap, C, Shubhash, Indian Polity: Retrospect and Prospect, Allahabad University Alumni Association, National Public House 1989.
- 2. Pylee, M.V., An Introduction to the Constitution of India, Vikas, New Delhi, 2009.
- 3. Basu, D.D., Introduction to the Constitution of India, Wadhwa and Company, New Delhi, 2000.
- 4. Fadia and Fadia Indian Administration, Sahitya Bhavan Publications, Agra, 2012.
- 5. Sathe, S.P., Judicial Activism in India, New Delhi: Oxford University Press, 2002.
- 6. Avasthi and Avasthi, Indian Administration, Laxmi Narain Aggarwal, Agra, 2002.
- 7. Maheswari, S.R., Indian Administration, Orient Blackswan, Hyderabad, 2001.
- 8. Austin, Granville, Indian Administration-Corner Stone of a Nation, OUP, New Delhi, 1999.
- **9.** Arora, K. Ramesh and Goyal Rajni, Indian Public Administration, Vishwa Prakashan, New Delhi, 2002.
- 10. Kashyap, C, Shubhash, Indian Constitution: Conflicts and Controversies, Vitasta, 2010.
- 11. वसू, डी० डी०, भारत का संविधानः एक परिचय, लेक्सिस नेक्सिस, गूड्गाव, हरियाणा, 2020.
- 12. पाण्डेय, जे० एन०, भारत का संविधान, सेन्ट्रल लॉ एजेन्सी, इलाहाबाद, 2020.

M.A. PUBLIC ADMINISTRATION							
	First Semester						
Course Code: MPAP406	Course Title: Research Project						

# M.A. PUBLIC ADMINISTRATION Second Semester Course Code: MPAC411 Course Title: Administrative Thought Course Objective: This course intends to acquaint the students with the Administrative thinkers life and their work along with constitutions and thought to Public Administration. Credit: 5 Maximum Marks 100 (75+25) Minimum Pass Marks:33

**Total Number of Lectures :75** Unit **Topics** No. of No. of Credit Lectures Ι Woodrow Wilson • C. I. Barnard 15 01 • Herbert Simon П • Abraham Maslow Herzberg 15 01 • Chris Argyris and Douglous McGregor Ш R. Likert • C. Alderfer 15 01 • Y. Dror Peter Drucker IV • Kautilya, M.K. Gandhi, Jawahar Lal Nehru, Sardar Vallabh Bhai 01 15 V Dr. B.R. Ambedkar, Jai Prakash Narayan, A. Narendra Dev, 15 01 Ram Manohar Lohia.

**Course Outcomes:** Administrative Thought I will enable the students to have an understanding them to the ideas of several prominent western Administrative Thinkers.

- 1. Maheswari, S.R., Administrative Thinkers, New Delhi: Macmillan, India Ltd., 1998.
- 2. Prasad, Ravindra; Prasad V.S and Satyanarayan, Administrative Thinkers, Sterling, New Delhi, 2010.
- 3. Kumar, Narendra, Eminent Administrative Thinkers, Jaipur: RBSA Publishers, 2002.
- **4.** Barnard, Chester, The Functions of Executive, Cambridge, Harvard University Press, 1969.
- **5.** Argyris, Chris, Personality and Organization, Harper, New York, 1957.
- **6.** Simon, Herbert A., Administrative Behavior: A Study of Decision\_making Process in Administrative organizations, Free Press, New York, 1965.
- 7. Fradrickson, George H., The Public Administration Theory Primer, Wesviev Press, 2003.
- 8. Nicholas, Henry, Public Administration and Publix Affairs, Prentice Hall of India, New Delhi, 2007.
- 9. Goel, S.L., Administrative and Management Thinkers, New Delhi: Deep and Deep, 2008.
- **10.** Luther Gulick & Lyndall Urwick, Papers on Science of Administrative, New York Institution of Public Administration, New York, 1973.
- 11. वर्मा, बी० पी०, आध्निक भारतीय राजनीतिक चिन्तन, प्रका ाक, लक्ष्मी नारायण अग्रवाल, आगरा.
- 12. कुमार, उमे ा एवं सिंह, संजय कुमार, एन० बी० टी० पब्लि ार्स, नई दिल्ली, 2000.
- **13.** प्रसाद, वी०, एस०, प्रसाद रविन्द्र एवं सत्यनारायण, प्र ाासनिक चिन्तक, स्टर्लिंग, नई दिल्ली, 2010.
- **14.** भार्मा० बी० एम०, रामकृ ण दत्त तथा सविता, भारतीय राजनीतिक विचारक, रावत पब्लिके ान्स, जयपुर, 2015.

	Second Semester			
Course Code: MPAC412 Course Title: Comparative and Development Administration				
Course	<b>Objective:</b> This course intends to acquaint the students wi	th the theore	etical as well	as practical
aspects	of comparative and development Administration.			
	Credit: 5 Maximum Marks 100 (75+25)		n Pass Mark	s:33
	Total Number of Lectures :75			
Unit	Topics		No. of Lectures	No. of Credit
I	Comparative Public Administration:			
	<ul> <li>Meaning, Concept, Scope and Significance factors of CPA, CAG.</li> </ul>	15	01	
II	Approaches and Models of CPA:			
	Institutional, Behavioural Structural, Functional an	d	15	01
	Ecological.			
III	Salient Features of Administrative System:			
	<ul> <li>Administrative System of USA</li> </ul>			
	Administrative System of UK		15	01
	Administrative System of France			01
	Administrative System of Japan			
IV	Development Administration:			
	<ul> <li>Meaning, Salient features, Development Administr</li> </ul>	ation and	4.5	01
	Administrative Development, Development Admin	istration	15	01

and Development Management, Concepts of Sustainable

M.A. PUBLIC ADMINISTRATION

	Development.		
V	<ul> <li>Approaches and Models of Development:</li> <li>F.W. Riggs, Ferel Heady and Winder's views on development.</li> </ul>	15	01

**Course Outcomes:** Comparative and Development Administration will enable the students to have an understanding them to advance their knowledge about basic concepts and approaches related to them.

- 1. Heady, F., Public Administration: A Comparative Perspective, New York: Marcel Ducker, 1996.
- 2. Riggs, F.W., The Ecology of Administration, Bloomington: Indian University. 1970.
- **3.** Waldo, D., Comparative Public Administration Prologue, Performance and Problems, 1963, Indian Journal of political Science, 24 (3), 177-216.
- **4.** Weidner W.E., Development administration in Asia, Durham, North Carolina: Duke University Press, 1970.
- **5.** Montgomery, J., Approaches to development politics, administration and change, New York: Mcgraw Hil, 1966.
- **6.** Swerdlow, I, Development administration: Concepts and problems, Syracus, new York: Syracus University Press, 1963.
- **7.** Banarjee, Arpita and Parvat Kumar, Development Disparities in India: An Enquiry into Convergence, Springer Publications, 2015.
- **8.** Gable, Richard W., development Administration: Background, Terms, Concepts, Theories and a New Approach, ASPA, 2008.
- **9.** Goel, S.L. Development Administration-Potentialities and Prospects, New Delhi: Deep & Deep Publication, 2010.
- 10. Sapru, RK. Development Administration, New Delhi: Sterling Publications, 2012.
- **11.** कटारिया, सुरेन्द्र, तुलनात्मक लोक प्र ाासन, आर० बी० एस० ए० पब्लि ार्स, जयपुर, 2018.
- 12. चतुर्वेदी, टी० एन०, तुलनात्मक लोक प्र गासन, रिसर्च पब्लिके ान, जयपुर,

M.A. PUBLIC ADMINISTRATION				
Second Semester				
Course Code: MPAC413	Course Title: Financial Administration			

**Course Objective:** This course intends to acquaint the students with the financial administration in India under this students will be taught about budget revenue, expenditure, deficit, parliamentary control etc. Which helps them to understand the issues, concerns of public financial management in India.

(	Credit: 5 Maximum Marks 100 (75+25) Minimum Pass Marks:33			s:33	
		Total Number of Lectures	:75		
Unit		Topics		No. of	No. of
				Lectures	Credit
I	Financial A	Administration:			
	• Me	eaning, Scope and Significance, Principles of	Financial		
	Ad	ministration, Ecology of Financial Administra	ation, Finance	15	01
	Со	mmission, Planning Machinery and Planning	Commission,	15	01
	NITI Ayog and NDC.				
II	The Conce	pt of Budget:			
	• Ecc	onomic and Social Implication of Budget; Bud	dgetary		
	Pri	nciples; Budgetary Process Preparation, Ena	ctment and	15	01
	De	partmental Standing Committees and Execu	tion.		
Ш	Types and	Techniques of Budget:			
	• Lin	e Item Budget, Performance Budgeting, PPB	S, Zero Based	15	01
	Bu	dgeting and Gender Budgeting			
IV	Public Finance:				
	• Pu	blic Revenue, Public Expenditure and Public	Debt,	15	01
	• Fis	cal Federalism in India, Fiscal and Deficit Fina	ancing,		

	Monetary Policy and RBI.		
V	<ul> <li>Accounting, Auditing, CAG, Post Budgetary Control of Finance Ministry, Parliamentary Control, Parliamentary Committees: Estimate Committee and Public Account Committee</li> </ul>	15	01

**Course Outcomes:** Financial Administration will enable the students them to know about basic and components of financial administration and its machinery.

- 1. Goel, S.N. Public Financial Administration, New Delhi: Deep and Deep, Latest Addition.
- **2.** Kumar, K. Gupta, "Historical Evolution of Federal Finances in India" Federal Governance 9, No. 1, 2012.
- **3.** Basu, Kashik, Fiscal Policy as Instrument of Investment and Growth, World bank Policy Research Working Paper 6850, 2014.
- 4. Jha, L.K., Economics Administration in India-Retrospet's and Prospect, New Delhi: IIPA, 1986.
- **5.** Mahajan, Sanjeev Kumar and Anupama Puri Mahajan, Financial Administration in India, PHI Learning, Delhi, 2014.
- 6. Lekhi, R.K. and Singhjoginer, Public Finance, kalyani Publishers, New Delhi, 2013.
- 7. Sharam, M.K., Financial Administration, Anmol Publications, New Delhi, 2006.
- 8. Steppan, J. Beily, Public Sector Economics: Theory, Policy and Practice, London, 1995.
- **9.** Government of India, Second Administrative Reforms Commission, Fourteenth Report, Strengthening Financial Management, Systems, April 2009.
- **10.** गौतम, पी० एन०, वित्त प्र ाासन, हरियाणा साहित्य अकादमी, पंचकुला, हरियाणा.

M.A. PUBLIC ADMINISTRATION				
Second Semester				
Course Title: Research Project				
	Second Semester			

M.A. PUBLIC ADMINISTRATION						
	Second Semester					
Course	Code: MPAC41	.4 Cours	e Title: Local Governa	nce in India		
Course	Objective: Thi	s course intends to acquaint the st	tudents with the Stru	cture, Laws,	Procedures,	
		ontemporary issues the rural and u				
С	redit: 5	Maximum Marks 100 (75+25)		ım Pass Mark	s:33	
	1	Total Number of Le	ctures :75		I	
Unit		Topics		No. of	No. of	
				Lectures	Credit	
I	Introduction					
		e, Scope and Definitions of Local Go				
		ophy and Significance of Local Gove		15	01	
		ical Developments and Landmarks	in the growth of			
	Local	Government.				
II	Organization					
	Struct	ure of Rural Local Government (73 <sup>r</sup>	<sup>d</sup> Constitutional			
	Amen	dment Act)				
	• Struct	ure of Urban Local Government (74	I <sup>th</sup> Constitutional	15	01	
	Amen	dment Act)				
	• Comp	osition & Function of Urban & Rura	l Local Bodies.			
III	• Appro	paches to the study of Local Govern	ment.			
	• Progr	ammes of Urban and Rural develop	ment.	15	01	
	• Public	-Private Partnership.				
IV	Accountabili	ty and Control:		15	01	
	<ul><li>Execu</li></ul>	tive control, Legislative control and	Financial control.	15	01	

	<ul> <li>State and Local government relations.</li> <li>Human Resource Management at Local level.</li> <li>Policy Analysis at Local level.</li> </ul>		
V	Issues in Urban & Rural Governance:  • Poverty & Unemployment.		
	Population, Health & Education.	15	01
	• Insurance.		

**Course Outcomes:** Local governance in India will enable them to know about most of the aspects of urban and rural governance in the country.

- 1. Maheshwari, S.R., Local government in India; Lakshmi narain Agarwal, 2014.
- **2.** Jain, jasbir S. and Joshi, R.P., Panchayat Raj in India: Emerging Trends Across the States, Delhi: Rawat Publication, 2002.
- 3. Dhaliwal, S.S. Good Governance in Local Government. New Delhi: Deep & Deep Publications, 2004.
- 4. Rao, P.S.N. Urban Governance and Management: India Initiatives. Delhi: kanishka, 2006.
- 5. Jain, L.C. Decentralization and Local Governance> Orient Black Swan, 2005.
- **6.** Bardhan Lalit, A review of Urbanization and urban Policy in Past-Independent India. CSLG Working Paper Series, CSLG/WP/09/05, Centre for the Study of Law and Governance, Jawaharlal Nehru University, 2009.
- **7.** Bardhan, P. and Mookherjee, D., Decentralization and Local Governance in Developing Countries: A Comparative Perspective. MIT Press, 2006.
- **8.** Khanna, B. S., Rural Local Government in India and South Asia, Deep Deep Publication, New delhi, 1999.
- **9.** Mathew, George, Panchayati Raj in India: From Legislation to Movement, ISS, New Delhi, 1994.
- 10. Bhattacharya, Mohit, Management of Urban Government in India: Uppal, New Delhi, 1976.
- **11.** Choudhary, R.C. and Jain, S.P., Patterns of Decentralized Government in Rural India, NIRD, Hyderabad, 2001.
- 12. भार्मा, अ ोक, भारत में स्थानीय प्र ाासन, आर० बी० एस० ए० पब्लि ार्स, जयपुर, 2021.
- 13. माहे वरी, एस० आर०, भारत में स्थानीय प्र ाासन, लक्ष्मी नारायण, अग्रवाल, 2014.

### M.A. PUBLIC ADMINISTRATION

### Third Semester

Course Code: MPAC501 Course Title: Public Policy and Analysis

**Course Objective:** This course intends to acquaint the students with the Analysis of Public Policy, with a comprehensive Perspective on the field. Policy Analysis will be understood as tool of research and evolution with the help of assignment work.

С	redit: 5	Maximum Marks 100 (75+25)	Minimum Pass Marks:33				
	Total Number of Lectures :75						
Unit			No. of	No. of			
				Lectures	Credit		
I	• Public	Policy: Meaning, Nature, Scope and Sign	ificance				
	<ul> <li>Policy</li> </ul>	Cycle; Policy change and Continuity.		15	01		
	• Mode	ls of Public Policy.					
II	Policy	Formulation: Structure and Process, Role	es of various				
	agenc	ies.					
	• Inter-	Governmental Relations.		15	01		
	• Const	Constraints in policy Formulation, Policy Making Indices and			-		
	post 6	Globalized Scenario.					
Ш	<ul> <li>Policy</li> </ul>	Implementation: Roles of various Agenci	es; Problems in				
	Policy	Implementation.					
	<ul> <li>Policy</li> </ul>	Monitoring Importance, Approaches.		15	01		
	• Const	raints and Remedial Measures.					
IV	Policy	Evaluation impact: Understanding Policy	Evaluation.				
	<ul> <li>Ascert</li> </ul>	taining Policy Impact.					
	• Evalua	ation Techniques: Social Cost Benefit Ana	lysis, Input-	15	01		
	Outpu	rt Analysis.					
V		ral Public Policy in India: Health, Educatio	n, Agriculture,	4.5	0.1		
	Teleco	om and Environment.		15	01		

**Course Outcomes:** Public Policy Analysis will enable the students them to the field of Public Policy in an all-encompassing manner.

- 1. Sapru, R.K., Public Policy Formulation, Implementation and Evaluation, Sterling, New Delhi, 2000.
- 2. Sahani, P., Public Policy Conceptual Dimensions, Kitab Mahal, Allahabad, 1987.
- 3. Dror, Y., Public Policy Making Re- examined, Chancellor, Pennsylvania, 1968.
- **4.** Bertcih, garg, K. Robert P. Clark and David M. Wood, Comparing Political System: Power and Policy in Three Worlds, Macmillan, New York, 1986.
- **5.** Bardach, Eugene, The Implementation Game: What Happens After a Bill Becomes a Law, Cambridge, 1977.
- **6.** Birkland, Thomas A., An Introduction to The Policy Process: Theories, Concepts and Models of Public Policy Making, Armonk; M.E. Sharpe, 2005.
- 7. Dror, Y., Public Polciy Making Re-Examined, 2<sup>nd</sup> ed., San Francisco, Chandler.
- 8. Hill Michael, The Public Policy Process, Harlow, U.K; Pearson Education, 2005.
- 9. Jones, C.O., An Introduction to the Study of Public Policy, Belmont, Prentice-Hall, 1970.
- **10.** Nachmias, David, Public Policy Evaluation: Approaches and Methods, New York: St. Martin's Press, 1979.
- 11. सक्सेना, प्रदीप, नीति विज्ञान एवं लोक प्र ाासन, आर० बी० एस० ए० पब्लि ार्स, जयपूर, 2014.
- **12.** सिन्हा, मनोज, प्र ाासन एवं लोक नीति, ओरिएन्ट ब्लैक स्वान, नई दिल्ली, 2016.

M.A. PUBLIC ADMINISTRATION			
Third Semester			
Course Code: MPAC502	Course Title: Research Methodology and Project		
	Formulation		

**Course Objective:** This course intends to acquaint the students with the (I) advances in the field of Research Methodology and Project Formulation and (II) Develop research methodological skills for undertaking research in Social Sciences in general and in a discipline particular.

С	redit: 5	Maximum Marks 100 (75+25)	Minimum Pass Marks:33		s:33
		Total Number of Lectures	s : <b>7</b> 5		
Unit		Topics		No. of Lectures	No. of Credit
I	Rese • Type	ning, Nature, Scope and Objective of Social earch. es of Social Science Research. ectivity in Social Science Research.	ll Science	15	01
II	Hypo and • Rese • Sam	othesis: Meaning, Importance, Sources and othesis; Qualities of a Workable Hypothes Testing of Hypothesis. Parch Design: Meaning, Types and its Form pling: Merits and Demerits, Types and Proceeding a representative sample.	is, Formulation ulation.	15	01
III	Seco Tech Sche Proc	collection: Sources of Data Collection, pri ndary. niques of Data Collection: Interview, Ques dule and Observation. essing and Analysis of Data: Editing, Codin Tabulation of Data.	tionnaire,	15	01
VI	Devi Test	sure of Central Tendency: Mean, Median, ation, Standard Deviation, Correlation, Chi		15	01
V	Welf	ect Formulation: Concept, Project Formula Fare, Women, Child, Aged, Weaker Section mployment.		15	01

Course Outcomes: Research Methodology and Project Formulation will help them to get acquainted with

the spear of Social Research in most of its manifestations.

- 1. Eller, Gerber, Public Administration Methods- Tools for Evolution and Evidence based practices, Routledge, NY, 2013.
- **2.** Chawla, Deepak and Sondhi Neena, Research Metheodology-Concepts and Casses, Vikas Publishing, New Delhi,2011.
- **3.** Baryman, Alan, Social Research and Methods, Delhi: Oxford University Press, 2004.
- **4.** White Jay, Research in Public Administration: Reflection on Theory and Practice, Sage London, 1994.
- 5. Gupta, S.P., Statistical methods, Sultan Chand & Sons, New Delhi, 2011.
- **6.** Kothari, C.R., and Garg, Gaurav, Research Methodology-Methods and Techniques, New Age, New Delhi, 2014.
- **7.** McNabb, David E., Research Methods in Public Administration and Nonprofit Management: Quantitative and Qualitative Approaches, M.E. Sarphe, 2013.
- **8.** Mishra, S.K, Binwal, J.C., Computer in Social Science Research, Har-Anand, New Delhi, 1991.
- 9. Loseke, Donileen R., Methodological Thinking, New Delhi: Sage, 2013.

### M.A. PUBLIC ADMINISTRATION Third Semester **Course Title: Ethics in Governance** Course Code: MPAE503 (A) Course Objective: This course intends to acquaint the students with the Constitutional values, Fundamental values for civil services, ethics in governance and explain in its significance. Maximum Marks 100 (75+25) **Minimum Pass Marks:33** Credit: 5 **Total Number of Lectures :75** Unit **Topics** No. of No. of Lectures Credit Ι Constitutional values: The Preamble: Social Economic and Political Justice. • Liberty, Equality and Fraternity, Unity & Integrity of The 15 01 Nation. • Dignity of Individual and Fundamental Duties. II • Attitude: Meaning, Component and types of Attitude. • Attitude and Behaviours. 15 01 Political, Social and Economic Attitudes. Ш • Fundamental values for Civil Services: Rule of Law, Integrity in Administration. • Code of Conduct, Neutrality, Anonymity. 15 01 • Empathy, Tolerance and Compassion towards Weaker Sections IV • Ethics in Public Administration: concept and significance. • Ethical Concerns and dilemmas in Governance. 15 01 • Essence of Human Rights in Public Administration.

**Course Outcomes:** Ethics in governance will enable them to have Awareness regarding various dimensions of ethics in Public Governance.

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Dimensions; its utility and application in Administration and

• Emotional Intelligence: Concept

Governance.

V

- **1.** Arora, K. Ramesh, Ethics, Integrity and Values in Public Service, New Age International (P) Limited, Publishers, New Delhi, 2018.
- 2. Andrews, Kenneth, R, Ethics in practice, Harvard Business Review, Volume 83, No. 5.
- **3.** Denhardt, kathryri G., The Ethics of Public Service: resolving Moral Dilemmas in Public Organisations, Greenwood, New York, 1998.
- 4. Dubhashi PR., Public Accountability and Ethics in Administration, IJPA, volume 24, No.3.
- 5. Dwivedi, O.P., Public Service Ethics, Institute of Administrative Science, Belgium, 1983.
- **6.** Meehan, Engene. J, Ethics for Policy making: A Methodological Analysis, Greenwood, New York.
- **7.** Caiden, Gearald, E. and Naomi J. Caidene, Administrative Corruption Revisited, Philippine Journal of Public Administration, Volume XXXVII, No. 1., 1994.
- **8.** Caiden Gerald E., Further Light on Combating Administrative Corruption, in Ramesh K. Arora and S.L. Kaushik, The Universe of Public Administration, Associated Publication House, New Delhi, 1994.

M.A. PUBLIC ADMINISTRATION			
Third Semester			
Course Code: MPAE503 (B)	<b>Course Title: Consumer Protection Administration</b>		

**Course Objective:** This course intends to acquaint the students with their rights and responsibilities as a consumer and legal framework of Protecting Consumer Rights. It also Provides an understanding of the Procedure of redress of consumer complains and the Role of Different agencies in establishing Product and Service standard.

С	redit: 5	Maximum Marks 100 (75+25)	Minimum Pass Marks:33		
	Total Number of Lectures :75				
Unit		Topics	No. of Lectures	No. of Credit	
I	•	Consumer Movement: Origin and Growth, Fear and Trends of Consumer Movement in India, C	15	01	

	Environment and Consumer Right.		
II	<ul> <li>Evolution of Consumer Protection laws, Consumer Protection act 1986 and 2019:Basic Features and Limitations.</li> </ul>	15	01
III	<ul> <li>Consumer Grievance redressal machinery at National State and District level: Composition, Powers and Functions.</li> </ul>	15	01
IV	<ul> <li>Consumer Acts: Standardization of Goods, Weight and Measurement Act 1976, Food and Adulteration Act 1940, Drugs and Cosmetics Act.</li> </ul>	15	01
V	<ul> <li>Bureau of Indian Standard Act 1986; Monopolies and Restrictive Trade Practices (MRTP) Act 1969, MRTP Commission: Organization and Functions, Ministry of Consumer Affairs: Organizations and Functions.</li> </ul>	15	01

**Course Outcomes:** Consumer Protection Administration will enable the students. The Consumer movement in India through creating awareness among all segments of consumers.

- 1. Chahar, S.S., Consumer Protection Movement in India, Kanishka Publishers, 2007.
- **2.** Bargia, R. K., A Handbook of Consumer Protection Laws & Procedure, Allahabad Law Agency, Faridabad, 2004.
- **3.** Singh, Avatar, Upbhokta Sanrakshan: Sidhant Evam Prakriya , Eastern Book Company, 1995.
- **4.** Singh, Inderjeet, Upbhokta Sanrakshan Vidhi Cental Law Publication, Allahabad, 2004.
- 5. Lata, Prem, Upbhokta Adalten Savroop Evam Sambhavnayen, Radha Krishan Publication, 2006.
- **6.** Sharma, F.C., Consumer Protection, Shree Mahavir Book Depot, Delhi.
- **7.** Gambhir, Cheena, Consumer Protection Administration: Organization and Working, Deep & Deep Publication, New Delhi, 2007.

- **8.** Bangia, R.K., Consumer Protection Laws and Procedures, Laws Agency, Faridabad, 1996.
- **9.** Chaudhary, R.N.P., Consumer Protection Law: Provisions and Procedures, Deep & Deep Publication, New Delhi.
- **10.** Verma, Yoginder & Sharma, Chandra Kant, Consumerism in India, 1994.

		M.A. PUBLIC A	ADMINISTRA	TION		
		Third	Semester			
Course Code: MPAE503 (C) Course Title: Disaster Management and Sustainal					Sustainable	
Development						
Course	Objective: Thi				D:	
	Objective. IIII	s course intends to acquain	nt the stude	ents with the	Disaster Manag	ement and
Sustain	=	ent along with Government			_	
Sustaina manage	able Developm	ent along with Government	al machinery	and inter-sta	_	in effective
Sustaina manage	able Developm ement of disast	ent along with Government er.	al machinery ( <b>75+25)</b>	and inter-state  Minin	te co-operation	in effective

I	<ul> <li>Disaster Management: Concept &amp; Forms.</li> <li>India's Keys Hazards &amp; Crisis Response Mechanism.</li> <li>Preparedness and Risk Reduction; Recovery.</li> </ul>	15	01
II	<ul> <li>Emergency Response System; NDMA; SDMA; Indian Case Studies; Disaster Management and Efforts by Government.</li> </ul>	15	01
Ш	<ul> <li>Sustainable Development- Concept and Current Issues;</li> <li>Development and its Sustainability; Sustainable Development and International Poltics.</li> </ul>	15	01
IV	<ul> <li>Earth Summit- International and National Efforts,</li> <li>Globalization and Sustainable Development, Legislative</li> <li>Framework, Ethics in Sustainable Development.</li> </ul>	15	01
V	<ul> <li>Policy and Practices of Land, Water, Energy, Environmental and Natural Resources.</li> </ul>	15	01

**Course Outcomes:** Disaster Management and Sustainable Development will Provide them glimpse about types of disasters, the ways they are to be managed, the Machinery for disaster Management, the rational of sustainable development and the manners it has to be brought about.

- 1. Ghosh, G. K., Disaster Management APH Publication, New Delhi, 2006.
- 2. Sinha, Prabha. C., Disaster Relief, Rehabilitation and Emergency Humanitarian Assistance, SBS Publication, New Delhi, 2006.
- 3. Goel, S.L., Disaster Administration and Management: Text and case studies, Deep and Deep, New Delhi, 2007.
- 4. Satendra and Sharma, V.K., Sustainable Rural Development for Disaster Management, Concept, New Delhi, 2004.
- 5. Sahni, P. and Ariyabandhu, M.M., Malagoda, M., Disaster Risk Reduction in South Asia, Prentice Hall, New Delhi, 2003.
- 6. Narayan, B., Disaster Management, A.P.H. Publishing Corporation, New Delhi, 2019.

- 7. Singh, R.B., Natural Hazards and Disaster Management: Vulnerability and Mitigation, Rawat Publication, Jaipur, 2006.
- 8. Sharma, Kadmabri and Chiranjeev, Engineering for Natural Disaster Management, Jnanada, New Delhi, 2010.
- 9. Rasure, K.A., Globalization and Sustainable Development, Oxford Book Company, 2011.
- 10.सिंह, रविन्द्र, आपदा प्रबन्धन, प्रवालिका पब्लिके ान्स, प्रयागराज, 2022.
- 11.मिश्र, िवगोपाल, आपदा, पबन्धन, साहित्य प्रका ान, दिल्ली, 2020.

### M.A. PUBLIC ADMINISTRATION Third Semester Course Code: MPAE504 (A) **Course Title: Social Welfare Administration** Course Objective: This course intends to acquaint the students with the concept of social welfare, approaches and institutions along with policies and programmes of social welfare in India. Credit: 5 Maximum Marks 100 (75+25) **Minimum Pass Marks:33 Total Number of Lectures :75** Unit **Topics** No. of No. of Credit Lectures I Social Welfare Administration; Meaning, Scope & Significance, Approaches/Models; Change and Social Justice; Social Welfare 15 01 Administration in New Economic Order. II Social Welfare Administration at Union Level: Composition and Functions of Ministry of Social Justice and Empowerment; 15 01 Ministry of Tribal Affairs; Ministry of Women and Child Development, Ministry of Minority Affairs; CSWB & SSWAB. Ш

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• Social Welfare Policies and Programmes for SC/ST, OBCs,

• Composition and Functions of National Commission: for

Plan Strategies for welfare of weaker section.

reference to India)

IV

V

Women, Child, Disabled and Aged at Central & State Level.

SC/ST, Women, other backward classes and minorities; Sub

International Agencies for Social Welfare: Composition and Functions of UNESCO, UNICEF, ILO, WHO (with special

Course Outcomes: Social Welfare Administration will enable the students to understanding them to the gamut of social welfare concerns and machinery at state, national and international levels.

- 1. Sachdeva, D.R., Social Welfare Administration, Kitaab Mahal, Allahabad, 2009.
- 2. Singh, P.K., Samajik Sarokar banam Gair- Sarkari Sansthan: Ek Vimarsh, MRI Publishers Pvt. Ltd. New Delhi, 2016.
- 3. Ray, kalpana, Women and Child Development, commonwealth Publishers, New Delhi, 2000.
- 4. Fand, J., Bulsara & Verma, R.M., Perspectives in Social Welfare in India, S.Chand & Co., New Delhi, 2006.
- 5. Gangrade, K.D., Social Legislation in India, Concept Publishing House, Reprint, Delhi, 2011.
- 6. Sankhdhar, M.M., Welfare State, Deep & Deep, New Delhi, 1995.
- 7. Robson, William, A., Welfare state and welfare society: illusion and reality, 2<sup>nd</sup> ed., Allen and Unwin, London, 1976.
- 8. Madam, G. R., Indian Social Problems, Vol II: Social wor, Allied Publishers Ltd., New Delhi, 2006.
- 9. Chowdhary, D. Paul, Social Welfare Administration, Atma Ram and Sons, 1979.
- 10. Yogi, Praveen, Social Justice and Empowerment, Kalpag Publication, 2000.
- 11. Kaataria, Surendra, Social Welfare Administration, RBSA Publication, 2002.
- **12**. Goel, S.L., & R.K. Jain, Social Welfare Administration, Vol I & II, Deep & Deep Publications, New Delhi, 1990.
- 13.कटारिया, सुरेन्द्र, सामाजिक प्र ाासन, आर० बी० एस० ए० पब्लि ार्स, जयपुर, 2021.

### M.A. PUBLIC ADMINISTRATION

### **Third Semester**

Course Code: MPAE504 (B) Course Title: Administrative Law

**Course Objective:** This course intends to acquaint the students with the Development of Administrative Law, Concepts and Principles of Administrative Law, Functioning of Administrative institutions with in the norms of Governance and Accountability.

Cı	edit: 5	Maximum Marks 100 (75+25)	Minimum Pass Marks:33			
Total Number of Lectures :75						
Unit		Topics		No. of Lectures	No. of Credit	
Ī	Chai • Sour	ninistrative Law- Meaning, nature, Scope and acteristics, Reason, Its Growth. Toces of Administrative Law. Total tions Between Constitutional Law and Administrative Law.		15	01	
II	of La • Ultra	of Law- Meaning, Nature & Scope, Dicey's w, its criticism Meaning.  a Virus: Meaning & Types.  rts of Administrative Law (Droit Administrative)		15	01	
III	Adva	gated legislation- Meaning, Types, courses antages and Disadvantages. guards.	s of its growth,	15	01	
IV	• Adm	inistration Adjudication- Meaning causes fainistrative Tribunals- Meaning, Composition ures.	_	15	01	
V	Grov • Judi	ic Interest Litigation: Meaning, Nature, Rewth.  cial Activism: Meaning, Origin, Reasons for cism.		15	01	

**Course Outcomes:** Administrative Law will enable the students to have understanding about the advanced Principles of Administrative Law and Evaluate complex legal information with a Particular emphasis upon legislation.

- 1. Basu, D.D., Administrative Law, Prentice Hall of India Pvt. Ltd, New Delhi, 1986.
- 2. Baplawat, Abhishek, Administrative Law, Wisdom Press, New Delhi, 2014.
- 3. Wale, H.L.R & Forsyth, C.F., Administrative Law, Ninthy Editions, OUP, 2015.
- 4. Jain, M.P. & S.N. Jain, Principles of Administrative Law, Lexis Nexis, Gurgaon, 2013.
- 5. Takwani, C.K., Lectures o Administrative Law, Eastern Book Compnay, New Delhi, 2006.
- 6. Massey, I.P., Administrative Law, Eastern Book Company,, New Delhi, 2006.
- 7. Cecil, Carr, Delegated Legislation, Cambridge University Press, Cambridge, 1921.
- 8. Bandyopadhyay, rathin and Dubey, Rajendra Dhar, An Imtroduction to Administrative Law, Paragon International, New Delhi, 2013.
- 9. Kagzi, Jain, M.C., Indian Administartive Law, Universal, Delhi, 2002.
- 10. Joshi, K.C., Prashnik vidhi, Eastern Book Company, Lucknow, 2012.
- 11.बसु० डी० डी०, प्र ाासनिक विधि, प्रेन्टिस हॉल ऑफ इण्डिया, प्रा० लि०, नई दिल्ली.
- 12. उपाध्याय, जयजय राम, प्र ाासनिक विधि, सेन्ट्रल लॉ एजेन्सी, इलाहाबाद, 2020.

M.A. PUBLIC ADMINISTRATION					
Third Semester					
Course Code: MPAE504 (C)	Course Title: Public Enterprises and Corporate				
	Governance				

**Course Objective:** This course intends to acquaint the students with the functioning of various Enterprises and Corporate bodies, Personnel Management of Enterprises and their responsibilities toward Public and Government.

Cı	redit: 5	Maximum Marks 100 (75+25)	Minimum Pass Marks:33		
		Total Number of Lectures	:75		
Unit	<ul> <li>Public Enterprise: Concept, Characteristics, Significance;         Evolution of Public Enterprises; Forms of Public Enterprises;         Governing Board; Department of Public Enterprises: Function and Role.</li> </ul>		No. of Lectures	No. of Credit	
I			15	01	
II		Personnel Management: Recruitment, Training and Remuneration; Financial Management of P Enterprises; Control over Public Enterprises: Pa Ministerial and Audit.	ublic	15	01
III		Issues Areas in Public Enterprise: Accountability Autonomy; Memorandum of Understanding (Metalization & Disinvestment; Concept of Navros Acquisitions; Various Theories of Pricing Polici & Performance.	loU); atna; Mergers	15	01
IV		Corporate Governance: Meaning, Objectives & Models of Corporate Governance, The Board of Corporate Social Responsibility, Corporate Governance.	f Directors,	15	01
V	•	Corporate Governance: Issues, Challenges and	Future Trends.	15	01

**Course Outcomes:** Public Enterprises and Corporate Governance will enable the students to understanding proper functioning of Public Enterprises and Corporate Sectors.

- **1.** Shastri, K.S., Dhamejanand- Public Enterprises, Performance, Evolution of Public Enterprises, Mamas Publication, Delhi, 1993.
- **2.** Prasad, Jagdish, Rao, Nageshwar and Others, Administration of Public Enterprises in India, Himalaya Publishing House, 2010.
- **3.** Singh, S.K., Public Sector in India, Rawat Publication, Jaipur, 1997.
- **4.** Hanson, A.H., Public Enterprises and Economic Development, Routledge & Kegan Paul, 1959.
- **5.** Rabson, W.A., Problems of Nationalized Industry, Routledge, 2021.
- **6.** Bhatia, S.K., Business Ethics and Corporate Governance, Deep & Deep Publication, New Delhi, 2004.
- **7.** Bhattacharya, Ashish, K., Corporate Governance Practices in India, Regal Book, New Delhi, 2007.
- **8.** Das, Shubhash Chandra, Corporate Government in Public Sector Enterprises, Doeling Kinderslay India Pvt. Ltd., 2006.
- **9.** Sarkar, Jayati and Sarkar, Subrata, Corprate Governance in India, Sage, New Delhi, 2012.
- **10.**Kumar, Surendra, Corporate Governance- A Qustion on of Ethics, Galgotia Publishing Company, New Delhi, 2002.

M.A. PUBLIC ADMINISTRATION					
	Third Semester				
Course Code: MPAP505 Course Title: Research Project					

M.A. PUBLIC ADMINISTRATION					
	Fourth Semester				
Course Code: MPAC511 Course Title: Public Personnel Administration					

**Course Objective:** This course intends to acquaint the students with the Concept, Nature, Functions and Significance of Personnel Administration. Since Civil Services play a crucial role in the present day administrative system, the course deals with the development of Public Services. It covers important components of Personnel Administration like recruitment, training, promotion. It also deals with ethics, integrity, employer-employee relations in Public organizations specially in the context of India.

С	redit: 5	Maximum Marks 100 (75+25)	Minimum Pass Marks:33			
	Total Number of Lectures :75					
Unit		Topics	No. of Lecture			
I	•	Public Personnel Administration: Meaning, Nature, Scope and Significance, Functions of Personnel Administration, Personnel Policies.		01		
II	•	Bureaucracy: Meaning, Features, Types of Bureaucrac in Democratic System, Neutrality Vs Commitment, And	. 45	01		
III	•	Classification of Services: Position and Rank Classificat Recruitment and Recruitment Agencies- UPSC and SPS Training and Promotion.	·	01		
IV	•	Service Conditions and Discipline, Accountability, Tran Integrity in Administration, Performance appraisal, Retirement Benefits, Employer- Employee Relations.	sfer,	01		
V	•	Generalists and Specialists controversy. Civil Services in the Context of Globalization.	15	01		

	•	Civil Service Reforms-II ARC Recommendations.	
Ì			

**Course Outcomes:** Personnel Administration will enable the students them to know important components Personnel Administration.

- 1. Goel, S.L., Public Personnel Administration, New Delhi, Sterling, 1989.
- 2. Ahmad, M.R. Civil Services Training and Reforms in India, Serials Publications, Nee Delhi, 2007.
- **3.** Aswathappak, Human Resource Personnel Management, Text and Cases, New Delhi, Tata Macgraw Hill, 2002.
- **4.** Agarwal, R. D., Dynamics Management in India: A Book of Readings, New Delhi, Tata Mcgraw Hill, (Latest Edition).
- **5.** Velma S., and Sharma, S.K., Managing Public personnel Systems: A Comparative Perspective, New Delhi, Indian Institute of Public Administration, 1980.
- 6. Goel, S.L. 7 Rajneesh Shalini, Public Administration, Deep & Deep, New Delhi, 2003.
- 7. Government of India, Second ARC, Tenth Report on Refurbishibg of Personnel Administration.
- **8.** Sriram, Maheshwari, Public Administration in India: The Higher Civil Service, Oxford University Press, New Delhi, 2005.
- 9. Sthal O. Glenn, Public Personnel Administration, Harper & Roe, 1983.
- 10. Tead, Ordway, Personnel Administration, University of California Libraries, 1920.
- **11.** कटारिया, सुरेन्द्र, कार्मिक प्र ाासन, आर० बी० एस० ए० पब्लि ार्स, जयपुर, 2003.

## M.A. PUBLIC ADMINISTRATION

## **Fourth Semester**

Course Code: MPAC512 Course Title: Police Administration

**Course Objective:** This course intends to acquaint the students with role of the police in contemporary society. The Students will develop analytical and critical skills and develop an understanding of working of Police Administration.

Credit: 5 Maximum Marks 100 (75+25) Minimum Pass Marks:33		
No. of Lectures	No. of Credit	
15	01	
15	01	
15	01	
15	01	
15	01	
	15	

**Course Outcomes:** Police Administration will enable the students to have an understanding about Police Administration System in the Country. Its Structure and functioning and the challenges being faced by the administration in the real life.

- 1. Chaturvedi, J.C., Police Administration and Investigation of Crime, Isha Books, New Delhi, 2006.
- 2. Ghosh, G., Re-Legitimizing Indian Police, Radha Publication, 2010.
- 3. Ghosh, S. K. & Hummer, Don, Encyclopedia of Police in India. Vol. I, Taylor & Francis Group, 2008.
- 4. Ghosh, S, Police Administration: Organization and Procedure, Eastern Law House, New Delhi, 1973.
- 5. Jim, R. & Rustamji, K.F., Handbook of Police Administration, CSR Press, Ashish Publishing House, New Delhi.
- 6. Srivastava, A., Role of Police in Changing Society, APH, Publishing, New Delhi.
- 7. Subramanian, K.S., Political Violence and the Police in India, Sage Publication India, New Delhi, 2007.
- 8. Rohit, C. Policing: Re-Inventing Strategies in a Marketing framework, Sage Publication, New Delhi, 2009.
- 9. Swanson, C. R., Territo, L. & Taylor, R.W, Police Administration: Structures, Process and Behavior, Prentice Hall.

# M.A. PUBLIC ADMINISTRATION

# **Fourth Semester**

Course Code: MPAE513 (A) Course Title: E-Governance

**Course Objective:** This course intends to acquaint the students with the application of information and communication technology (ICT) for Providing government services, exchange of Information, Transactions, Integration of previously existing services and information portals.

Credit: 5 Maximum Marks 100 (75+25) Minimu		m Pass Mark	s:33		
		<b>Total Number of Lectures</b>	:75		
Unit	Topics			No. of Lectures	No. of Credit
Ι	• Evolu	rnance: Concept, Scope and Significance. tion of E-Governance in India. RT Village, SMART City		15	01
П	_	ging ICT trends such as SMAC, Big- Data, E- ess India, Mobile Wallet, Telemedicine, Dig	·	15	01
III	virus <i>i</i>	crime and Risk Management: Cyber Crimo Attacks, Software Piracy, Risks Involved in aging (IM) such as whatsapp, Messenger, G	Instant	15	01
IV	Kerala Vishva syster	Il Governance initiative in states: Akshayaa a; Tele samadhan in Madhya Pradesh; E-Gi agram of Kerala; E-ration card Service of d m of Karnataka; Bhulekh Scheme, Lokvani, h Scheme of Uttar Pradesh.	ram elhi; Aasthi	15	01
V	Secur (IOT)	s in E- Governance: Individual Privacy VS Nity, Artificial Intelligence threats and interi Challenges, Digital Divide, Data Security, Dimedia.	net of things	15	01

**Course Outcomes:** E-Governance will enable the students to have an understanding the fundamental, emerging trends and other related aspects of E-Governance.

- 1. Sahu, G.P., Emerging Technologies in E-Governance Practice, GIFT Publication, New Delhi, 2009.
- 2. Ojha, Amitabh, E-Governance in Practical, GOFT Publication, New Delhi, 2009.
- 3. Deva, vasu, E- Governance in India: A Reality, Commonwealth, New Delhi, 2005.
- 4. Gupta, M.P., Kumar, Pand Bhattacharya, J., Government on Line-Opportunities and challenges, Tata McGraw Hill, New Delhi, 2004.
- 5. Srivastava, P, management Information system, A New Framework, Shree Niwas Publication, Jaipur, 2004.
- 6. Aggarwal, Kamlesh & Tiwari, Murli, D., IT and E-Governance in India, McMillan, New Delhi, 2002.
- 7. Prabh, C.S.R., E-Governance: Concepts and Case Studies, Prentice Hall, New Delhi.
- 8. IGNOU, E-Government, MPA-017, School of Social Sciences, IGNOU, New Delhi.
- 9. Bhatnagar, Subhash, E-Governance from vision to implementation-A Prentice Hall, New Delhi, 2004.
- 10. Indian Journal of Public Administration, Special Issue on IT and Indian Administration, New Delhi, Vol. XLVI, No. 3, July-September, 2003.

	M.A. PUBLIC ADMINISTRATION					
	Fourth Semester					
Course	Course Code: MPAE513 (B) Course Title: Environment Administration					n
Course	Objective: This	course intends to acquaint t	the students	with the Environ	mental Conce	erns in India
and Me	echanism to d	deal with it and various i	international	treaty and ne	gotiation tha	at Promote
environ	mental conserv	ation and Protection.				
С	Credit: 5 Maximum Marks 100 (75+25) Minimum Pass Marks:33				s:33	
		Total Numbe	r of Lectures	s : <b>75</b>		
Unit		Topics			No. of	No. of
					Lectures	Credit
I	• Enviro	nment- Meaning, Definition	, Scope of En	vironment		
	Administration, Importance of Environmental Administration. 15 01					01
II	• Enviro	nmental Pollution- Meaning	I • Environmental Pollution- Meaning, Types of Pollution, Role of 15 01			

	Industrialization in Environmental Pollution.		
III	<ul> <li>Global Warming causes and remedy, ozone depletion:         Meaning; Causes; Effects, Green House Gasses effects, The         Role of Nuclear Energy and Non- Conventional Energy Sources         to the next generation of the Human Community.</li> </ul>	15	01
IV	<ul> <li>Ministry of the Environment and Forest and climate change, The Environmental Policy 2016, Judicial remedies and regulatory Techniques.</li> </ul>	15	01
V	<ul> <li>The Stockholm Declaration on Human Environment- 1972,         The UNEP, Nairobi convention 1982, The Earth Summit-1992,         Kyoto Protocol, The Paris Summit on Climate Change-2016,         Challenges of the Developing Nations in The carbon Emission,         Role of India in the Environmental Protection.     </li> </ul>	15	01

**Course Outcomes:** Environment Administration will enable the students to understanding Environment Administration, regulation and Policies in India.

- 1. Singh, Hoshiyar, (ed.), Environmental, Print well Publishers, Jaipur.
- 2. Singh, Shekhar, Environmental Policy in India, IIPA, New Delhi, 1984.
- 3. Dwivedi, O.P., India: Pollution Control Policy and Programmes, International Review of Administration Sciences, Vol. XLIII, Nos, Z, 1977.
- 4. Bhatia, S.C.,(ed), Papers in Environmental Education, Indian University Association for Continuing Education, 1981.
- 5. Tiwari, H.N., Environmental Law, Allahabad Law Agency, Faridabad, 2001.
- 6. Srivastava, V.N. & Rai, B.P., Environment and Ecology, Vasundra Publications, Gorakhpur, 1998.

- 7. Sharma, A.K. & Sharma, A. (ed.) Impact of Development of Sciences and Technology on Environment, Indian Science Congress Association, 1981.
- 8. Bandhu, Desh, Environmental Management, Indian Environmental Society, 1981.

#### M.A. PUBLIC ADMINISTRATION **Fourth Semester** Course Code: MPAE513 (C) **Course Title: Public Health Administration** Course Objective: This course intends to acquaint the students with the Functioning of Health Administration along with various health mission and issues and challenges in dealing them. Credit: 5 Maximum Marks 100 (75+25) **Minimum Pass Marks:33 Total Number of Lectures :75** Unit **Topics** No. of No. of Credit Lectures I Public Health: Meaning and nature. • Health Administration: Nature, Scope and Significance. 15 01 Public Health in Global Perspective. II Principle and Characteristics of Primary Health Care. Components of Primary Health Core Services. 15 01 • Health care Delivery System in India. Ш Organization of Health Administration at Union, State and Local Government Levels. 01 15 • Administration of Primary Health Care. Personnel and Financial Management. IVThe Planning Process. The Government Programmes for Health Care-NRHM, NUHM 15 01 and JSY (Janani Surksha Yojan). • Programmes for Women and Child Development. $\overline{\mathbf{V}}$ Role of NGO's and other voluntary agencies. WHO and UNICEF. 15 01 National Health Policy in India.

**Course Outcomes:** Public Health Administration with enable the students to understanding organization of Health Administration, Government Programmes for Health care System.

- 1. Goel, S.L., Health care Administration-Levels and Aspects, Sterling Publishers, New Delhi, 1971.
- 2. Goel, S.L., Health Care Administration: Ecology, Principles and Modern Trends, Sterling Publishers, New Delhi, 1980.
- 3. Raghu, Ram, N.V., Health Administration and Policy Development, Ramkrishna Printers and Publishers, Hyderabad, 1971.
- 4. Waram, Ramesh G., Medical and Health Administration in Rural India, Ashish Publishing House, New Delhi, 1986.
- 5. Madan, Owen, J.K., Concepts of Hospital Administration.
- 6. Broker, G., Health In Independent India (Latest Edition).
- 7. Robinson, C.A., Hospital Administration (Latest Edition).
- 8. Wright, A. Cart, Human Relations and Hospital (Latest Ed.)

M.A. PUBLIC ADMINISTRATION					
Fourth	Fourth Semester				
Course Code: MPAE514 (A)	Course Title: International Administration				

**Course Objective:** This course intends to acquaint the students with the imporatant international organization at the global and regional level including Specialized agencies will be studied and their role and working critically understood in light of their effectiveness in including the national Policy agendas. A focused and critical study of various institutions and agencies will provide a deep understanding about their working and role.

С	redit: 5	Maximum Marks 100 (75+25)	Minimum Pass Marks:33		s:33
		Total Number of Lectures	: :75		
Unit	Topics		No. of Lectures	No. of Credit	
I	<ul> <li>Role of International organizations in Development Rational and overview of the global scenario.</li> <li>United Nations: Genesis and Evolution; Issues in Performing its role.</li> </ul>		15	01	
П	G	J.N. Structure: Organization, Functions and working of General Assembly, Security Council, Secretariat, International Court of Justice and Economic and social council.		15	01
III		rganizational Structure, Functions/Programmes and working UNESCO, UNICEF, ILO, WHO, UNDP, UNEP.		15	01
IV		Organizational Structure, Functions, Role and is working of SAARC, ASEAN; G-20; and European		15	01
V	o Ir	Organizational structure, Functions, role and is of WTO (World Trade Organization), World Bar International Monetary Fund (IMF); and Asian I Bank (ADB).	nk (W.B.);	15	01

**Course Outcomes:** International Administration will enable the students to understanding about the important international organization at the global and regional level about their working and role.

- 1. Goel, S.L., International Administration, Sterling Publishers, New Delhi, 1976.
- 2. Cobli, V., Globalization And Global Governance, Royal Institute of International affairs, London, 1999.
- 3. Banerjee, Ajit, M. & Murari R. Sharma, Reinventing The United Nation, Prentice Hall of India, New Delhi, 1976.
- 4. Pease, Kelly- Kates., International Organizations, Routledge, New York, 2017.
- 5. Krasvo, Jean E. (ed.), The United Nations: Comforting the challenges of a Global society, Viva Books, New Delhi.
- 6. Saxena, K. P., Reforming the United nations: The Challenge of Relevance, Sage Publications, New Delhi, 1993.
- 7. Narasimham, C.V., The United Nations: An Inside View, United Nations Publication, 1988.
- 8. Relevant Websites <a href="www.un.org/">www.un.org/</a> www.un.org/<a href="www.un.org/"www.ilo.org">www.un.org/</a> www.un.org/</a>
- 9. त्रिपाठी, श्रीप्रका ा मणि : अंतर्राष्ट्रीय संगठन, प्रत्यूश पब्लिके ान्स, नई दिल्ली, 2013.
- 10. फाड़िया, बी० एल० : अंतर्राष्ट्रीय कानून तथा अंतर्राष्ट्रीय संगठन, साहित्य भवन पब्लिके ान, आगरा.

### M.A. PUBLIC ADMINISTRATION **Fourth Semester** Course Code: MPAE514 (B) **Course Title: Citizen-Centric Administration** Course Objective: This course intends to acquaint the students with the participatory and rights based approaches. Good Governance citizen centric Administration inextricably linked. Maximum Marks 100 (75+25) **Minimum Pass Marks:33** Credit: 5 **Total Number of Lectures :75** Unit No. of No. of **Topics** Lectures Credit I Concept of Citizen-Centric Administration: Concept, Evolution, Features and Significance. Rights and Obligations of Citizens: Civic Culture. 15 01 • Service Providing and Development functions of the government. II • Citizen Charter- Evolution, Features and Applications. Social Audit-Evolution, Features and Applications. 15 01 • Citizens Participation and Administration :Concept, Significance and Limitations. Ш • Right to information Act 2005, • Lokpal and Lokayukt in India. 01 15 • Grievance-Meaning, Agencies for Redressal of Grievancees at centre and state levels in India. IV • Good Governance: Concept. • Public Administration: Pre and Post Libralization. 15 01 • Human Rights and Police Administration. V • Public Distribution System (PDS), Millennium development Rureal health services, Gender Issues and Women 15 01 Empowerment. India's Administration Culture.

**Course Outcomes:** Citizen-Centric Administration will enable the students to understanding the citizen welfare and good governance.

- 1. Singh, Shivani (Ed.), Governance: Issues and Challenges, Sage, New Delhi, 2016.
- 2. Government of India Second Administrative Reforms Commission, 'Citizen Centric Administration-The Heart of Governance, Twelfth Report: Ministry of Personnel, Grievances and Pension, Department of Administrative Reforms and Public Grievances, New Delhi.
- 3. Public Affairs Centre: India's Citizen's charters-A Decade of Experience, Public Affairs Centre, Banglore, 2007.
- 4. Paul, Samuel, "India's Citizen's Charters: In Search of a Champion," Economic and Political Weekly, Vol. 43, No.7, P.P.-67-33.
- 5. Biswal, T., Governance and Citizenship, Rawat Publication, Jaipur.
- 6. Gupta, Dipankar, 'People to Citizen: Democracy's Must take road, Social Science Press, 2017.
- 7. Madsen, Pirie, Citizen charter, Adam Smith Institute, London, 1991.
- 8. Bava, Noorjahan, Public Administration in 21st Century.
- 9. Chaturvedi, T. N. (ed.), Towards Good Governance.
- 10.Bhandari, I.K.- Public Distribution System.

M.A. PUBLIC ADMINISTRATION				
Fourth Semester				
Course Code: MPAE514 (C)	Course Title: Office Management and			
	Administrative Improvement			

**Course Objective:** This course intends to acquaint the students with the basic concepts associated with office organization and related techniques required to manage it. It Covers the concepts of office procedure and communication with record management and also gives an overview of latest techniques like PERT, TQM, CPM and MOB used in almost all the offices in the market spear.

Credit: 5 Maximum Marks 100 (75+		Maximum Marks 100 (75+25)	Minimum Pass Marks:33			
Total Number of Lectures :75						
Unit		Topics		No. of Lectures	No. of Credit	
I	• Offic	Office Management: Concept and Significance. Office Organization: Functions and Role. Office Supervision/Office Manager.		15	01	
П	<ul> <li>Office Procedure and Office manuals: Forms, Designing and control.</li> <li>Office Communication: Handling mail and Electronic communication system.</li> <li>Records Management: Classification, Indexing and Preservation of Records.</li> </ul>		15	01		
III	• Wor	M Approach. k Study and Work Management. ration Research and use of ICT.		15	01	
IV	Critic • Prog Indic • Man	ramme Evolution and Review Techniques cal Path Method (CPM) ramme Evolution and Performance Measurators and Methods. agement by Objective (MBO) and its Appliinistration.	rement: New	15	01	
V	• Tota	nizational Development and Change. I Quality Management (TQM). ngineering, Benchmarking and Empowerm	nent.	15	01	

**Course Outcomes:** Office management and Administrative Improvement will enable the students to get and overview of all improvement office procedure in any organization.

- 1. Dubey, N.B., Office Management, Global India Publications Pvt. Ltd.,2009.
- 2. Bhatia, R.C., Principles of office management, Lotus Press, New Delhi, 2005.
- 3. Arora, S.P., office Organization and Management, 2<sup>nd</sup> Ed, Vikas Publishing House, 2009.
- 4. Chopra, R.K., Administrative office management, 2<sup>nd</sup> Ed, Himalaya Publishing House, New Delhi, 2010.
- 5. Gadkari, S.S., Office Management for Public Administration Concept, New Delhi, 1997.
- 6. Gobson, P., Administrative office management, 13<sup>th</sup> ed, South Western Educational Pub, 1996.
- 7. Thukaram, M.E., Office Organization and Management Atlantic Publishers and Distributors, New Delhi, 2000.
- 8. Zone, K. Quible, Administrative Office Management, Prentice Hall, New Delhi, 2001.
- 9. Ferrera, E.J., Fundamental of Office Management, Juta Academic, 2011.
- **10**. Keeling, B.L. & Kallaus, N.F., Administrative Office Management, South Western Educational Publication, 1996.

M.A. PUBLIC ADMINISTRATION  Fourth Semester				